

Testers

Name	Age	Occupation
Dave	57	Manager at event company
Barry	53	Sales manager
Scott	24	IT tech
Ashley	24	Stay at home mom
Cory	25	Labor

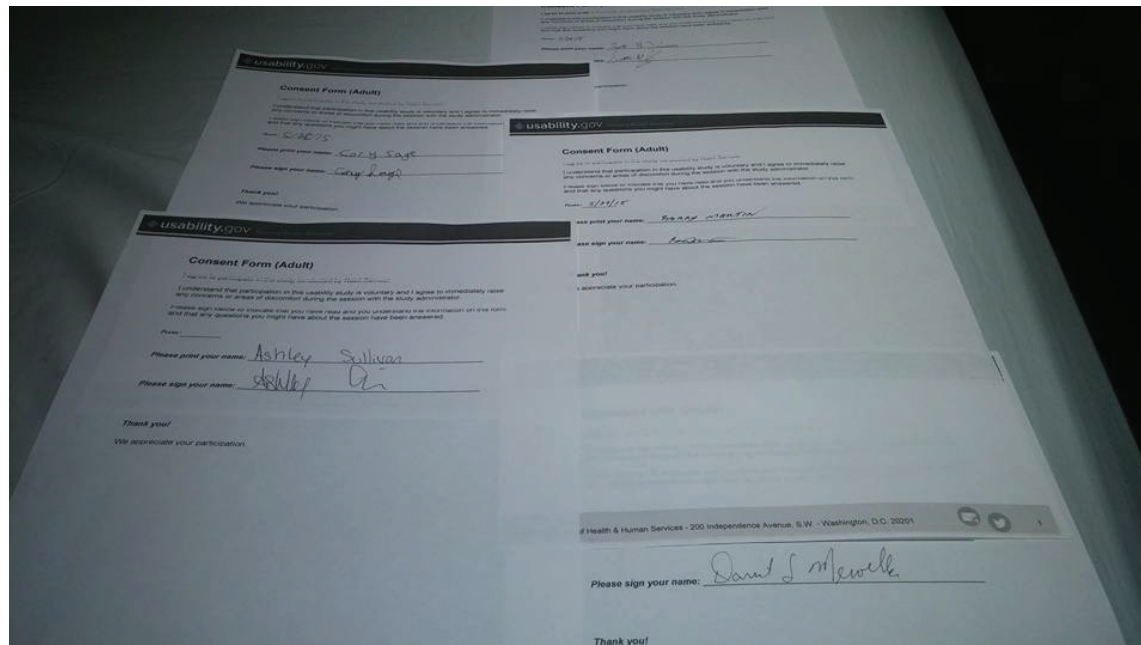
Testing Report

Pre-Test and Tasks Given

Before each task was given, each tester was told to speak aloud while completing their tasks as well as given a consent form to sign in order to be tested.

There were three tasks given to all testers:

- 1) Order a Cheeseburger with BBQ and Lettuce.
- 2) Create an account and access account management.
- 3) Order a Cheese Hotdog and cancel the order.

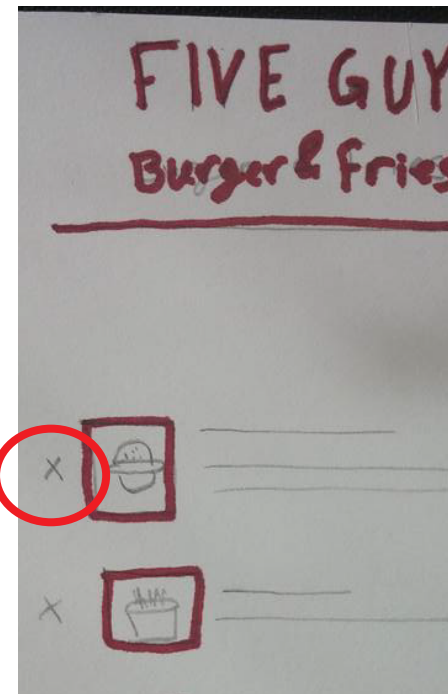
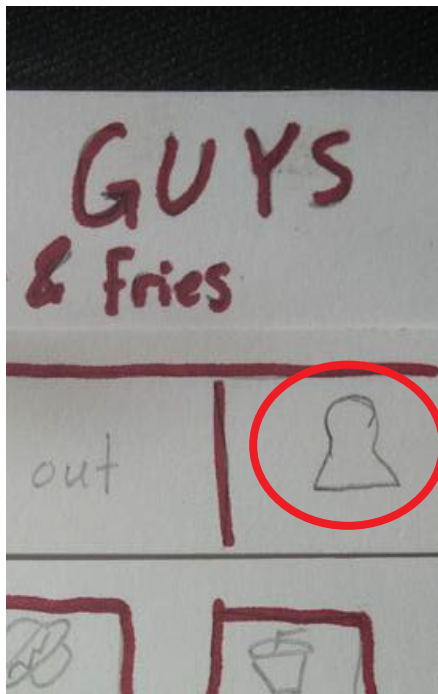


Testing Report

Dave

Task	Time	Comments
Cheeseburger task	1:11 min	
Account task	0:50 min	Suggested using a gear icon instead of silhouette
Hotdog task	0:53 min - FAIL	Add "Remove" with the "x"s for canceling

Dave found it odd that the app did not require a sign in in order to place an order. He said "If I was younger, I can see myself having fun with pranking it. Too easy."



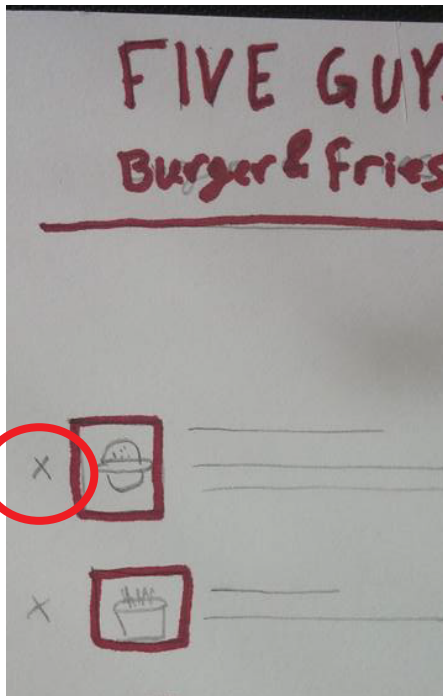
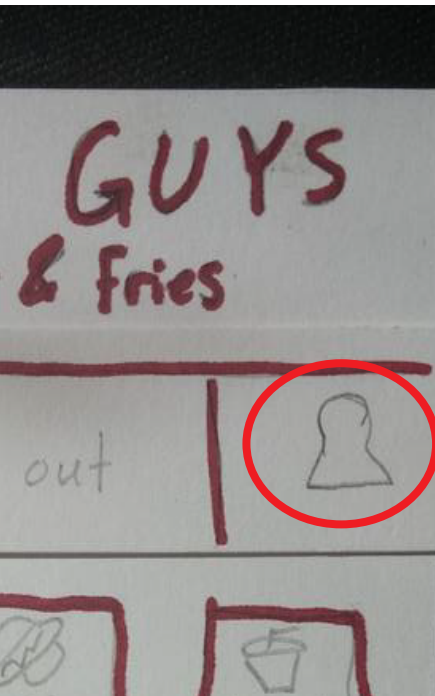
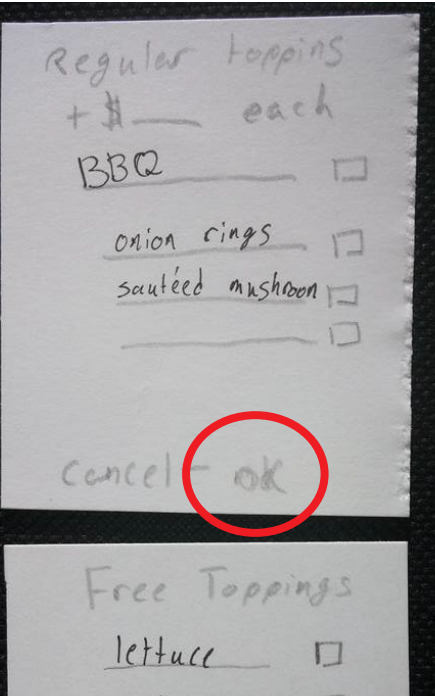
FIVE GUYS

BURGERS and FRIES

Testing Report

Barry

Task	Time	Comments
Cheeseburger task	1:25 min	"Where is BBQ?"
Account task	0:36 min - FAIL	Suggested writing "Account Management" instead of icon
Hotdog task	1:00 min - FAIL	Add "Remove" with the "x"s for canceling



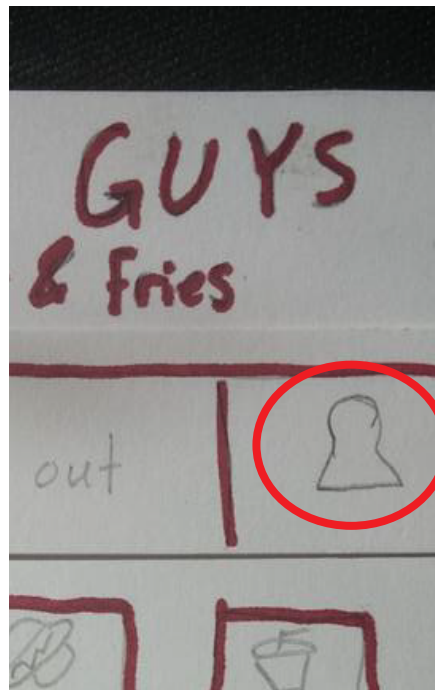
FIVE GUYS

BURGERS and FRIES

Testing Report

Scott

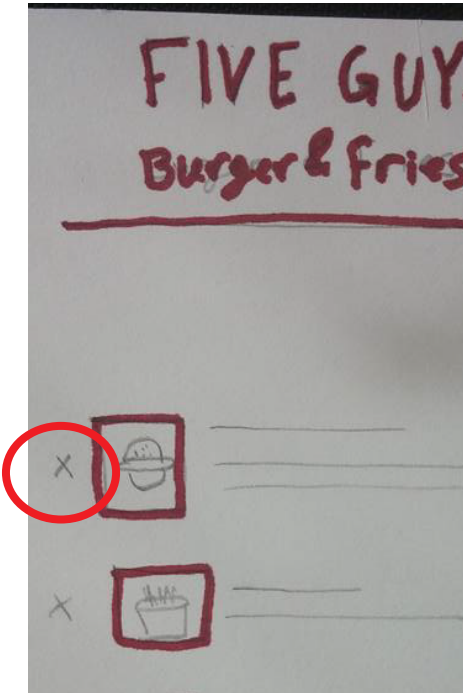
Task	Time	Comments
Cheeseburger task	0:41 min	
Account task	0:28 min	Suggested to add a smiling face on silhouette
Hotdog task	0:32 min	



Ashley

Task	Time	Comments
Cheeseburger task	1:23 min	
Account task	0:40 min	
Hotdog task	1:05 min	Didn't notice the "x"s at first

The time is a bit skewed because Ashley was running on the assumption that you must sign in before placing any kind of order, which added 30 seconds to complete the first and last task.

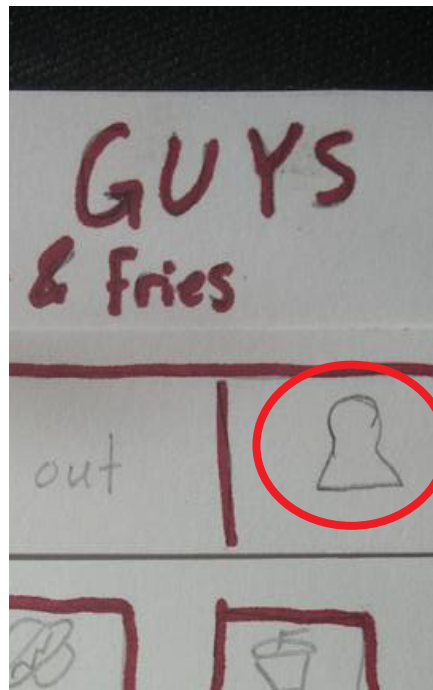


Testing Report

Cory

Task	Time	Comments
Cheeseburger task	1:09 min	
Account task	0:31 min	“is it the keyhole?”
Hotdog task	0:41 min	

The time is a bit skewed because Cory was running on the assumption that you must sign in before placing any kind of order, which added 30 seconds to complete the first and last task.



Post-Test Revision

When confronted with placing a Cheeseburger order, everyone's instinct was to press the "Burger" button, but hesitated on what to click next: "little burger" or "burger". Everyone got it correct on their first try however.

Replace "ok" button for toppings with "more toppings" to show that there are more toppings to select.

Add text with icons instead of just the icon.

